

# SwitchedOn System Requirements

## Workstations

### Hardware Requirements:

- Processor:** 1 Gigahertz (GHz) or faster CPU or SoC
- RAM:** 1 Gigabyte (GB) for 32-bit or 2 GB for 64-bit OS
- Hard Disk Space:** 500 GB HDD or SSD
- Graphics Card:** DirectX 9 or later.



### Software Requirements:

#### Supported Operating Systems

- Windows 10
- Chrome OS
- Mac OSX 10.8+

#### Supported Browsers:

- Chrome
- FireFox®
- Safari®
- Microsoft® Edge

#### Network Considerations

The following URLs must be added to the allowed URL list of any filtering proxy, or firewall programs/servers in use.

<https://help.ignitiaschools.com/hc/en-us>

*.glynlyon.com	*.owschools.net
*.owschools.com	*.zendesk.com
*.cloudflare.com	*.zdassets.com
*.odysseyware.com	*.sooschools.com
*.speechstream.net	*.sooschools.net
*.pendo.io	

#### Internet Connectivity

Internet bandwidth required per device is:

- **SwitchedOn use only:** 2.5 mbps per device.
- **SwitchedOn and Monitoring Software:** 5 mbps per device.
- Smart Switches and highspeed fibre connections are recommended for larger schools (50+ devices).

#### Browser Settings

Browsers should be configured with these recommended Settings:

- Disable features that automatically save passwords.
- Disable AutoComplete, as it often looks like a list of answers to choose from.
- Enable caching but set browsers to clear cache when closed.
- JavaScript must be enabled for pages to render correctly.

#### PDF Reader

Grade Reports and other reports are generated as a PDF File.

Workstations should have either:

- Adobe Acrobat Reader® DC (Version 2015 or higher) OR
- The latest version of a browser that supports built-in PDF viewing, such as Chrome or Firefox

\*\*SwitchedOn is tested on the latest supported browser versions.

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